

Omnis Developer Partner Program

The Essential Technical Support and Maintenance Plan

TigerLogic's **Omnis Developer Partner Program (ODPP)** is the most beneficial and cost effective developer support option for developers intending to use Omnis Studio over the long term as their main rapid application development tool. The ODPP is available for single developers as well as teams of multiple developers, and provides significant benefits and cost savings when compared to purchasing Omnis Studio products and services outside of the program.

The ODPP delivers substantial value and ensures access to high-quality technical resources including the latest in Omnis software development, free upgrades and updates, discounts on runtime licenses, training and consultancy, beta-program eligibility plus access to the ODPP Download Area and 'eBug', our in-house fault database.

Features and Benefits

In brief, the ODPP provides:

- Free Introductory Omnis Studio SDK (Intro SDK) licenses for each named developer
- Free upgrades and updates on each Intro SDK
- Free updates on Omnis Studio deployment licenses
- Significant upgrade discounts on Omnis Studio deployment licenses
- Full access technical support for each named developer
- Discounts on additional products, services and training
- Exclusive fault reporting and tracking

A Program Level that Suits You

The ODPP is offered in various levels to fit your development and purchasing needs. Each program level provides exactly the same quality products and technical support for every named developer in the program. The more named developers in the program, the more benefits you receive and the greater the discounts. The ODPP offers the best combination of software development products and services including:



Software: One free Omnis Studio Introductory (Intro) SDK license, Professional Edition, for each named developer, and a specified number of Omnis Studio plug-in component licenses upon enrollment in the program.

Volume Pricing: For ODPP members only, special volume pricing is available for purchases on runtime licenses, providing exclusive savings to deploy your vertical application. Contact your local TigerLogic sales representative for full details.

Upgrades and Updates: Free Major Release Upgrades and Minor Release Updates for all Intro SDKs covered by the program. Free Minor Release Updates for all Omnis Studio deployment licenses.

Discounts: Substantial discounts on deployment (runtime) and component licenses, deployment license upgrades, and, depending on your region, Omnis training and consultancy. A copy of the Quick Start self-study training course in PDF format is available free of charge upon request. Developers in the ODPP may purchase Omnis Studio training courses at a discounted rate.

ODPP provides:

- Full Omnis SDK per developer
- Free upgrades and updates
- Free updates on deployment licenses
- Discounts on upgrades
- Full Technical Support per developer
- Discounts on additional products, services and training
- Exclusive fault reporting and tracking



Technical Support: For named developers in the ODPP, technical support is included for the Intro SDK license(s) provided with the program. Access to our world-class Technical Support team is available by telephone, email and fax.

Added Value:

- Exclusive online access to 'eBug' allows you to report faults in Omnis and search the status of your reported faults.
- Participation in Beta programs for major new versions of Omnis Studio and new components is available only to developers in the ODPP.
- Under the ODPP, members are provided exclusive access to the ODPP Download Area which includes the latest builds of components, libraries and other files which are normally not made available until a patch release of Omnis Studio is announced.

FAQ

What are the differences between an Upgrade and an Update?

Major Release Upgrades contain significant new functionality & features and can be identified by a change in the first digit (e.g. Omnis Studio 4.3 to Omnis Studio 5.0). The ODPP provides upgrades to

Intro SDKs free of charge and offers substantial discounts on Non-Intro SDKs and deployment licenses. Minor Release Updates contain a larger number of fixes and may include a number of enhancements and new features such as changes to DAMs to support new versions of other vendors' software. Minor Release Updates can be identified by a change in the second digit while the first digit remains the same (e.g. Omnis Studio 5.0 to Omnis Studio 5.1). The ODPP provides Intro and Non-Intro SDK updates and deployment license updates free of charge.

Enterprise Success

We encourage all of our customers to enroll in TigerLogic's ODPP. If you have not taken advantage of this valuable support option in the past, it may be time to reconsider.

www.tigerlogic.com/omnis

Tigerlogic